

Abdoullah Hajji

**Final-year student in computer science technology
(Techniques de l'informatique), network management track**

Sherbrooke, Quebec

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Internship I'm looking for: 15 weeks, full time, **January 18 to April 30, 2027** (Stage en gestion de réseaux, 420-61S-SH).

On site, within about an hour's drive of Sherbrooke (driver's licence and car); hybrid or remote.

Experience

Waterville TG, Waterville, Quebec

Summers 2025 and 2026

IT intern (ATÉ co-op placements)

A maker of sealing systems for vehicles, four sites. In 2025, I did level 1 support and set up workstations. In 2026, at level 2, I worked mostly on the service desk, and IT management gave me six assignments.

- For two weeks, I ran the service desk alone: the ticket queue for the four sites, accounts, workstation prep and handover.
- I checked the switches' lifetime warranty, model by model, then prepared the claims. Thirty switches were supplied at no cost, which avoided \$63,486 in purchase costs, before tax, at public prices on August 5, 2026.
- I moved the production floor's data-entry workstations from Windows 10 to Windows 11, one at a time, with no production entries lost.
- I created about 10 Active Directory accounts, applied Group Policy (GPO) and pushed patches through WSUS. I deployed about 20 workstations, installed software through PDQ Deploy and kept the inventory in PDQ Inventory.
- I rolled out multi-factor authentication in Microsoft Entra ID, followed up with users, managed the Microsoft 365 licences and helped write internal policies and documentation.

Webryk Studio, Sherbrooke

Since February 2026

Founder

I design and launch websites for small businesses.

Statistics Canada, Sherbrooke, remote

Since January 2025

Data collection clerk, part time

I contact people across Canada and document each case.

AÉCS, the Cégep de Sherbrooke student association

June to September 2024

IT intern, hybrid

I set up and maintained the workstations and the network, worked on data protection and gave day-to-day tech support.

Frito-Lay Canada (PepsiCo), Sherbrooke

April 2024 to January 2025

Sales representative, part time

Maxi

October 2022 to April 2024

Grocery clerk, part time

Volunteering

AÉCS

2023 to 2026

Spokesperson, then coordinator

Information officer and spokesperson from October 2023 to February 2026, then coordinator, elected to the Executive Council, from February 2026 to September 2026. The association has about 6,000 members.

ÉPICS, the computing programs' student association

Since September 2023

Coordinator

Re-elected on September 17, 2026. In fall 2026, I'm organizing the ÉPICS teams for the intercollegiate cybersecurity competition at Cégep Saint-Jean-sur-Richelieu.

Education

Cégep de Sherbrooke

2024 to 2027

Quebec college diploma (DEC) in computer science technology (Techniques de l'informatique, 420.B0), network management track
Expected to graduate in spring 2027.

Collège du Mont-Sainte-Anne

2021 to 2023

Secondary school

Skills

Level 1 and 2 support: tickets, accounts, workstation prep (work)

Documentation: internal policies and documentation (work)

Networking: switches obtained under warranty, users' VPN (work); VLANs, ACLs, NAT, GRE tunnels, Cisco IOS (lab)

Active Directory and Windows Server: accounts, groups, GPO, WSUS (work); Windows servers (lab)

Microsoft 365 and Entra ID: licences, multi-factor authentication (work)

Workstations and assets: deployment, Windows 11 migration, PDQ Deploy and PDQ Inventory, RMAs (work)

Security: fleet antivirus and backups, learned on the job; pfSense, Untangle with Snort, Nagios, Wazuh, Splunk, digital forensics (lab)

Linux and scripting: servers running Linux, a scripting course, Python for RacePi, a two-person project (lab)

Languages: French, fluent; English, advanced; Arabic, native

Awards

2026 Local laureate of the Défi OSEntreprendre, business services category, for Webryk Studio
VisionPME laureate, technology and innovation category, at Gala Élan 2

2025 Lieutenant Governor's Medal for Youth

2024 Governor General's Academic Medal